

All About...

The Biggest Mistakes I See Business Owners Making in IT and Cybersecurity



A client recently asked me, **“What mistakes do you see business owners making the most when it comes to IT and cybersecurity?”**

Oh, where to begin...

After years of working with businesses of all sizes, the biggest mistake I see time and again is treating IT and cybersecurity as an afterthought. It doesn’t matter how many data breaches are in the news; I see business owner after business owner either underestimating the real risks of cyberthreats or assuming that setting up a few basic protections is enough. I hate to be the one to break it to you, but *it’s not enough*. A single breach, ransomware attack or IT failure can cripple your business overnight. And yet, too many companies take a reactive approach – prioritizing security only after something goes wrong – which, guess what, is more tiresome and more expensive.

Another common mistake? Thinking free software is “good enough.” Look, I get it. Free antivirus programs, consumer-grade routers and DIY security setups seem like an easy way to save money, especially when you’re a small business and inflation is everywhere. But those “savings” quickly evaporate when your business suffers a data breach, faces compliance fines or loses critical client trust. If you wouldn’t run your business on a free spreadsheet app, why would you trust your entire security infrastructure to bargain-bin software?

Then, there’s the issue of underestimating the cost of downtime. Many businesses assume they can afford to be offline for a few hours if something breaks. But when your network goes down, your team can’t work for hours or even days, your customers can’t access your services, and you start hemorrhaging money. A solid IT strategy isn’t just about security – it’s about ensuring operational continuity so that when disaster strikes (and to some degree, it will), you don’t have to scramble to recover.

And finally, the most overlooked mistake is failing to plan for the long game. IT and cybersecurity aren’t set-it-and-forget-it investments. Threats evolve, technology changes and hackers get more sophisticated every day. If you’re not proactively assessing, updating and reinforcing your security posture, you’re already falling behind.

At the end of the day, you need to protect what you’ve built.

So, what's the solution? I'll give it to you straight.

1. Stop taking shortcuts. Invest in professional-grade IT and security solutions, not band-aid fixes.
2. Think long-term. A solid cybersecurity plan isn't a onetime project – it's an ongoing commitment.
3. Get expert guidance. You don't have to (and shouldn't) navigate the complexities of IT security alone. Surround yourself with people who know what they're doing and can help you stay ahead of the curve.

If you're ready to take IT and cybersecurity seriously, let's talk. We'll make sure your business isn't one click away from disaster.

Start with a FREE Cybersecurity Assessment. We'll check for vulnerabilities, strengthen your defenses and help safeguard your team against today's ever-evolving state of cybercrime.

[Click here](#) to schedule your FREE Cyber Assessment today!

Questions? Call our Glenside, PA office today at 267-699-2551. Or visit us on the web at AOR-ITS.com to learn more about our proven managed IT solutions, including cybersecurity, for small local businesses.