

# Privacy Policy

AOR-ITS.com

## Privacy Policy

*Effective Date: May 22, 2025*

At **AOR Information Solutions** (“AOR,” “we,” “us,” or “our”), we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information when you visit our website, use our services, or otherwise interact with us.

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### 1. Information We Collect

We may collect the following types of information:

#### a. Personal Information

- Name
- Email address
- Phone number
- Company or organization name
- Job title

#### b. Non-Personal Information

- Browser type
  - Device information
  - IP address
  - Website usage data through cookies and analytics tools
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### 2. How We Use Your Information

We use the information we collect for purposes such as:

- Providing and improving our services
  - Responding to inquiries and customer support requests
  - Processing transactions and sending confirmations
  - Sending promotional and informational communications (if you opt-in)
  - Complying with legal obligations
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### 3. How We Share Your Information

We do not sell or rent your personal data. We may share your information with:

- Trusted third-party service providers (e.g., hosting, analytics, payment processing) who assist us in operating our business
  - Legal authorities if required to comply with applicable laws or respond to valid legal processes
  - Business partners in connection with joint offerings or service improvements, only with your consent
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#### **4. Data Security**

We implement appropriate technical and organizational measures to protect your personal information from unauthorized access, use, or disclosure. However, no internet or email transmission is ever fully secure or error free.

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#### **5. Your Choices and Rights**

Depending on your location, you may have rights regarding your personal information, such as:

- Accessing the information we hold about you
- Requesting correction or deletion of your data
- Objecting to or limiting certain data processing
- Withdrawing consent where applicable

To exercise these rights, please contact us at [info@AOR-its.com](mailto:info@AOR-its.com).

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#### **6. Cookies and Tracking Technologies**

We use cookies and similar technologies to enhance user experience, track website performance, and analyze usage patterns. You can modify your cookie preferences in your browser settings.

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#### **7. Third-Party Links**

Our website may contain links to other websites not operated or controlled by AOR. We are not responsible for the privacy practices of those websites.

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#### **8. Children's Privacy**

Our services are not directed to individuals under the age of 13 (or applicable age of digital consent). We do not knowingly collect personal information from children.

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#### **9. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Changes will be posted on this page with the updated effective date.

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#### **10. Contact Us**

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

##### **AOR Information Solutions**

115 E. Glenside Ave. Suite 10, Glenside, PA 19038

Email: [info@AOR-its.com](mailto:info@AOR-its.com)

Phone: 215-769-9980